



KWP Eco-Side Limited Warranty

50-year Substrate Limited Warranty / 25-year Finish Limited Warranty

NOTE CAREFULLY: The provisions and terms of these warranties apply exclusively to Eco-side®, Eco-side Bold engineered wood sidings manufactured by KWP Inc. (“KWP”) installed on structures permanently located in the United States and Canada.

THE FOLLOWING PARAGRAPHS PROVIDE THE SOLE AND EXCLUSIVE REMEDY AVAILABLE TO AN ORIGINAL PURCHASER OF Eco-side AND Eco-side Bold ENGINEERED WOOD SIDING FOR AS LONG AS THE ORIGINAL PURCHASER IS THE OWNER OF THE PROPERTY ON WHICH THIS SIDING HAS BEEN APPLIED (hereinafter called “OWNER”).

Eco-side and Eco-side Bold are warranted against buckling when installed up to 16 inches on center stud spacing and when stored, transported and handled and maintained in accordance with the KWP installation Instructions. “Buckling” is defined as ¼ inch out of plane covering a distance no greater 16 inches between studs. Waviness due to issues with framing, bowed studs, foundation or wall settling, improper nailing or any other cause outside the control of KWP is not considered buckling.

Should the siding material, other than finish, fail as a result of manufacturing defects within 50 years from the date of installation, KWP warrants that if the failure occurs in the first 5 years from the date of installation, after inspection and verification, it will, at its option, pay to repair and replace the defective siding material or compensate the owner of the structure on which the siding is installed for 100% of the purchase price of the defective siding, exclusive of installation, labour and freight costs associated therewith. If the failure occurs in the 6th through the 50th year from the date of installation, after inspection and verification, KWP will compensate the Owner for the purchase price of the damaged siding (no labor or other charges shall be paid) on a prorated basis declining at a rate of 2.22 % per year until the end of 49th year such that from and after the 50th year

the amount payable under this warranty will be zero. For the purposes hereof, the purchase price of the siding shall be the price normally charged by a dealer at the time the claim is accepted by KWP in the geographic area where the siding was purchased.

KWP warrants the factory–applied finish on Eco-side Bold against peeling, blistering, cracking or erosion of the factory finish, and excess fade, except for reasonable fade from normal weathering for a period of 25 years. “Excess fade” is defined as a change in color greater than 5 delta E’s. (A delta E is the difference between two colors in an L*a*b* color space). Should the factory- applied finish fail, other than reasonable color fade resulting from normal exterior exposure and natural weathering, within 25 years from the date of installation, KWP warrants that if the failure occurs in the first 5 years from the date of installation, it will, at its option, and after inspection and verification, provide an adequate amount of coating material to re-coat any area validated as defective of the specific conditions listed above or replacement coating to recover the coated product. During the first 5 years following the date of application, in addition KWP will provide for the application of the coating material limited to a total cost of not more than \$1.00 per square foot. Surface recoating must occur within the warranty period based on the date of application and only if KWP coated products have been properly stored, installed and handled according to the label directions and under normal conditions and exposure. If the failure occurs in the 6th through 25th year from the date of installation, after inspection and verification, KWP will compensate the Owner as follows over the 20 year period: (i) on a declining basis starting at 15% per year from the 6th to the end of the 10th year, (ii) 1.5% per year to the end of the 24th year and (iii) 2.5% in the 25th year.

Limited Warranty



Eco-Side Limited Warranty

These warranties cover only defects in the manufacture of Eco-side and Eco-side Bold engineered wood sidings and are valid only when the siding is installed in accordance with KWP's written instructions and the applicable building code standards. These warranties do not cover damage to the siding caused by faulty installation, settlement of the structure, failure of the structure, fire, wind, flood, lightning, or other acts of God, intentional acts, failure to provide necessary and reasonable maintenance, accidental damage or negligence, exposure to atmospheric pollution, acid rain, harmful chemicals or vapors, shrinkage or warping of green lumber, misuse or improper storage, handling, application and finishing in effect at the time of original application or other causes beyond KWP's control. These warranties also do not cover damage to the siding caused by the use of accessories which do not properly receive KWP's approval. If the Owner neglects to keep the siding surface clean and a harmful build-up is allowed to occur, restoration of the siding to a fresh and clean condition may become a difficult task. It is the responsibility of the Owner to keep the siding reasonably clean by a yearly washing with a mild detergent. These warranties do not cover damage to the siding caused by failure to wash the siding at least once a year.

Claims under this warranty must be made in writing to KWP within the life of the warranty. To make a claim, write to KWP at:

KWP Inc.
1367 rue Nationale, Terrebonne, QC J6W6H8

All claims must include a copy of the invoice or contract establishing the date of installation of the siding.

KWP shall be given a 90 day opportunity to inspect the siding. Upon reasonable notice, KWP shall be permitted to examine the siding for which a claim is made prior to its removal or resurfacing as a precondition to the validity of any claim pursuant to these warranties. This may involve the removal of a small sample of material for laboratory analysis. KWP will determine whether the siding material has failed as a result of a manufacturing defect and/or whether the siding material is suffering from abnormal fading or normal exterior exposure and natural weathering.

Neither the 50- nor the 25- year warranty is transferable by the owner to a subsequent owner of the property.

IN NO EVENT WILL KWP BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT(S) SUPPLIED, INCLUDING, BUT NOT LIMITED TO, DAMAGE TO PROPERTY OR LOST PROFITS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MIGHT NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

For installation instructions or other product information, please refer to the KWP website at www.kwpproducts.com, send an e-mail to info@kwpproducts.com, or write KWP Inc.,
1367 rue Nationale, Terrebonne, QC J6W 6H8

